



March 31, 2009 10:32 PM Eastern Daylight Time 

EPIC Technologies Wins Five Service Excellence Awards

NORWALK, Ohio--(BUSINESS WIRE)--EPIC Technologies today announced that it had won all five individual service category awards in its revenue size class at the 2009 Service Excellence Awards (SEAs) for Electronics Manufacturing Services (EMS) providers. The awards program was sponsored by Circuits Assembly magazine and recognized EMS companies that received the highest customer service ratings as judged by their own customers. The ceremony was held on March 30, at the IPC APEX Expo in Las Vegas, Nev.

EPIC received awards for Responsiveness, Dependability/Timely Delivery, Manufacturing Quality, Technology and Value in the category for EMS companies with revenues between \$101 million to \$500 million.

"The value of this type of awards program is that the ultimate judge is your customer. It sends a positive signal to the hardworking team members who have satisfied customers and the accompanying evaluations provide detailed feedback on areas for continuous improvement. We are pleased with this accomplishment, and intend to honor our customers' high ratings with a commitment to work even harder," said Bhawmesh Mathur, EPIC's CEO.

EPIC Technologies, LLC is a premier specialty electronics manufacturer in the high-mix, low-to-medium volume segment of the EMS industry. EPIC's electronics manufacturing services consist primarily of the manufacture of complex printed circuit board assemblies and complete systems integration. EPIC provides turnkey services from board layout, test development, prototype testing, printed circuit board assembly, and box build to customers in the medical, automotive, telecommunications, and industrial equipment markets. Contributing to EPIC's success has been the Company's robust quality operating system, supply chain management, and adherence to lean manufacturing principles. The Company has manufacturing plants in Norwalk and Lebanon, Ohio, and Juarez, Mexico.

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